

Frequently Asked Questions

General Lighting

How do I remove a lamp base from the socket?

The following serves as a guideline to instruct customers on how to remove a lamp base from a socket. OSRAM SYLVANIA does not advocate the removal of bases from sockets by customers as this can pose a risk of injury. Should a customer choose not to consult an electrician, these instructions may be used as an alternative:

Safety glasses and protective gloves should be worn to prevent the risk of electrical shock and laceration from metal or broken glass.

1. Removing a broken lamp base from a cord connected household lamp.

- Unplug the fixture from the wall receptacle.
- Remove the lampshade.
- Utilizing a pair of needle nose pliers approved for electrical use, put the nose of the pliers in the center of the lamp socket base.
- Pull the pliers handles away from each other causing the tip of the needle nose to spread open and press up against the broken screw shell wall. (To get a better grip, electrical tape can be wrapped around each tip of the pliers.)
- Apply only enough pressure to the pliers handles to ensure the tip of the pliers firmly presses up against the screw shell wall. Do not apply too much pressure.
- Rotate the pliers counter clockwise unscrewing the lamp base out from the fixture socket.

2. Removing a broken lamp base from a hardwired connected household fixture.

- Check to be sure the light switch is off that operates the fixture.
- Shutoff the breaker in the circuit breaker panel, or if it is a fuse box, remove the fuse.
- Tag the electrical panel as shut off so no one can accidentally turn the power back on.
- Remove the fixture lens/globe of the fixture.
- With a pair of voltage testers test the socket to be absolutely sure the power has been disconnected.
- Utilizing a pair of needle nose pliers approved for electrical use, put the nose of the pliers in the center of the lamp socket base.
- Pull the pliers handles away from each other causing the tip of the needle nose to spread open and press up against the broken screw shell wall. (To get a better grip, electrical tape can be wrapped around each tip of the pliers.)
- Apply only enough pressure to the pliers handles to ensure the tip of the pliers firmly presses up against the screw shell wall. Do not apply too much pressure.
- Rotate the pliers counter clockwise unscrewing the lamp base out from the fixture socket.